

## 2024 GENERATIONAL QUICK VIEW — General characteristics: all still individuals, different cultures and experiences

	<b>Builder (Silent)</b>	<b>Baby Boomers</b>	<b>Gen X</b>	<b>Millennials (Gen Y)</b>	<b>Gen Z (Homelander)</b>
<b>Reaction to Turning</b>	4 <sup>th</sup> : Crisis	1 <sup>st</sup> : High	2 <sup>nd</sup> : Awakening	3 <sup>rd</sup> : Unraveling	4 <sup>th</sup> : Crisis
<b>~Ages 2024</b>	~78 to ~95	~60 to ~78	~40 to ~60	~16+/- to ~40	~current to 16+/-
<b>Characteristics</b>	Loyal, dependable, tactful	Optimistic, competitive, workaholic, team	Flexible, informal, skeptical, entrepreneurs	Civic, open-minded, team	Digital Natives, world citizens, entrepreneurial
<b>Worldview, values</b>	Social wartime controls; we, not me, age = seniority	Too much social control; me; 'invented success'	Loosening social controls; guarded; econ uncertainty	Too few social controls; personal balance	Digital, individuality, creativity, mental health
<b>Shaped by</b>	Great Depression, WWII, Communism, morse code, automobiles, travel	Vietnam, civil rights, first reliable birth control in history of world, sexual revolution, Watergate, Neil Armstrong	AIDS, Berlin Wall, dotcoms, latchkey, OJ Simpson trial, Challenger, stock market crash, lay-offs	Parent divorces and lay-offs, Columbine, Y2K, 9/11, Internet, 2008 recession, fMRI, school shootings, Princess Diane death	Iraq/Afghanistan, recession, first Black president, WikiLeaks, Arab Spring, lockdowns, cyberbullying, college debt, pandemic
<b>Popular culture</b>	Clark Gable, Gone with the Wind, [white] cowboy movies	Easy Rider, The Graduate, roller skates, mini-skirts, Barbie, Elton John	MTV, SNL, ET, Hey hey it's Saturday, casual Fridays	Baseball caps, flip-flops, men's skincare	Skinny jeans/suits, information with humor, memes
<b>Music</b>	Jazz, Glen Miller, Frank Sinatra, Pat Boone	Pat Boone to Elvis, Beatles, Rolling Stones, country	INXS, Madonna, Michael Jackson, Tina Turner	Eminem, Kanye West, Beyoncé, Taylor Swift	Justin Bieber, The Weekend, Adelle
<b>Screens</b>	Radio, movies	+ TV, first computers	+ Internet	+ Social media, gaming	+ RSS*
<b>Technology use</b>	Uncomfortable	Dabblers, unsure, limit	Unable to work without	Mystified if not available	Connected 24/7
<b>Buying, influences</b>	Brand loyalty expected	Brand loyalty: authorities	Brand-switching	No brand loyalty	Trend evangelists
<b>Learning style</b>	Formal, top-down, didactic, instructive, OTJ training the hard way	Classroom, structured, facilitated	Relaxed, roundtable, practical, case studies, interactive, PowerPoint	Informal, networked, participative, data, stories, multi-sensory, visual, FAQ	Lounge, e-learning, sonar, interactive, multi-modal, kinesthetic
<b>Communication style</b>	Top down, personal notes	Efficiency, phone, face-to-face	Hub & spoke, email	Collaborative, social, IM, email, text	Always on: 24/7 electro-social
<b>Problem solving</b>	Hierarchical	Horizontal	Independent	Collaborative	Social, Internet, cell
<b>Leadership style</b>	Command & control	Get out of the way	Coach	Partner	Protagonist
<b>Ideal leaders</b>	Authoritarian commanders	Commanding thinkers	Coordinating doers	Empowering collaborators	Inspiring co-coordinators, direct interaction
<b>Work style</b>	Loyalty, life-long employer	Live to work	Flexibility	Work to live	Independence
<b>Motivated by</b>	Stability, loyalty repaid	Loyalty, teamwork, duty	Meet personal and professional needs	Personal, flexibility, immediate feedback	Training, self-direction, multiple input/projects
<b>Feedback</b>	No news is good news	Annual	Weekly	Frequent, when requested	Ongoing, constant
<b>Job changing</b>	Unwise	Sets me back	Necessary	Planned; frequent	Desirable: improves skills

\*RSS really Simple Syndication – Custom feed/input, avoids browsing/searching and 'noise,' but limits exposure and input.

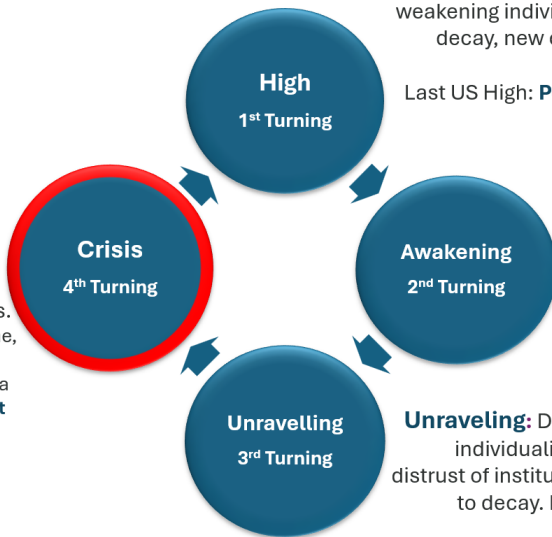
Sources: HCI research amalgamated from hundreds of references, including authors such as William Strauss and Neil Howe, Mark McCrindle, Jean Twenge, Fred Schuneman and organizations such as Pew Research Center, Federal Reserve, multiple universities, many others.



# The basis Turnings

**Crisis:** Civic deconstruction. Political, economic upheaval, social strife, war. Institutional life destroyed, perceived threats to nation's survival. Need for community re-emerges.

- US, UK/Europe, Ukraine, Russia, Israel, Palestine, Africa, China
- ~2001/2008 to current



**High:** Upbeat; strengthening new institutions, weakening individualism. Old values regimes decay, new civic order implants. Sense of clarity on direction.  
Last US High: **Post-WWII ~1945-early 1960s**

**Awakening:** Passionate era, spiritual upheaval. Institutions attacked in name of personal, spiritual autonomy and individualism. **~1963-1985**

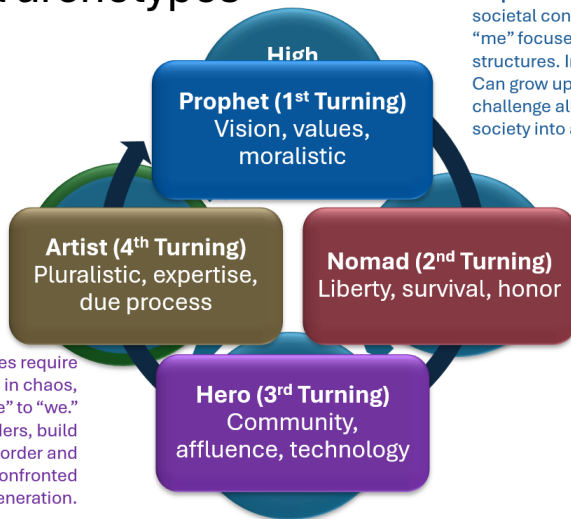
**Unraveling:** Downcast era, strengthening individualism, weakened institutions, distrust of institutions. Old civic order starts to decay. Era of self-interest and self-sufficiency. **~1985-2008**

Source: Strauss & Howe, *Generations*, 1991

# Generational archetypes

**BUILDERS & GEN Z**  
**Artists:** Grow up as children during the crisis period, come of age as sensitive young adults. During crises, rejuvenate and renew societal structures. Grow old as empathetic but cautious leaders.

**GREATEST & MILLENNIALS**  
**Heroes:** Dismantled social structures require high parental controls. Step up in chaos, crisis period to lead from "me" to "we." Become society's powerful civic leaders, build new institutions, promote social order and productive activity. As elders, confronted politically by Prophet generation.



**BOOMER**  
**Prophets:** Born after crisis period with strong societal controls, grow up in glow of success; "me" focused. Resist and dismantle social structures. In midlife, can become moralistic. Can grow up into narcissistic adults who challenge all authority. As elders, may lead society into a new crisis period.

**GEN X**  
**Nomads:** Grow up in the shadow of the Prophets, resistant. As young adults can feel alienated as societal controls loosen. Mellow into pragmatic midlife leaders during a crisis period.

Source: Strauss & Howe, *Generations*, 1991

*Strauss and Howe wrote Generations—describing the characteristics of the generational archetypes—in 1991, a decade before most Millennials were even born and long before Boomers grew to dominance in US politics. Their descriptions in 1991 of the archetypes were drawn from their study of the preceding 500+ years of Anglo-American history. These archetypal social generations are a result of major historical events during Turnings, not short-term cultural changes.*